

Terms & Conditions

Jeyanthinather Academy of Marine Studies (JAMS)

Effective Date: 2026

1. Introduction

Welcome to the official website of Jeyanthinather Academy of Marine Studies (“JAMS”, “we”, “our”, or “the Institute”).

By accessing our website, registering for courses, or making payments for training programs, you agree to comply with and be bound by the following Terms & Conditions.

Candidates are advised to read these terms carefully before enrolling in any course offered by the Institute.

2. Course Booking & Batch Shifting

Candidates must carefully verify the course details, eligibility requirements, and schedule before booking a course.

If a candidate is unable to attend the course on the scheduled date:

- The course may be shifted to the **next available batch**.
 - The request must be made **at least 14 days before the course start date**.
 - Course shifting is permitted **within one (1) year** from the original course commencement date.
 - Shifting is **subject to seat availability**.
 - Applicable **rescheduling or shifting charges** may apply.
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3. Course Cancellation by Institute

Jeyanthinather Academy of Marine Studies reserves the right to cancel or reschedule any course due to:

- Administrative or technical reasons
- Regulatory requirements
- Insufficient enrolment
- Force Majeure events beyond the Institute’s control

Courses are subject to confirmation upon achieving **minimum batch strength requirements** as per the regulations of the Directorate General of Shipping.

If the batch strength falls below the required minimum, the course may be **rescheduled to the next available batch**.

4. Refund Policy

Except where explicitly stated, **all fees paid are non-refundable and non-transferable.**

The refund policy also applies to candidates whose enrolment is cancelled due to:

- Failure to clear the Indian Maritime University Common Entrance Test (IMU-CET)
- Failure in the mandatory **medical examination**
- Non-fulfilment of course eligibility requirements

Application fees for **Pre-Sea Courses** are **strictly non-refundable.**

Approved refunds, if any, will be processed within **30 days** after receiving the refund request email.

5. Attendance Policy

Basic Modular Courses

For D.G. Shipping approved modular courses:

- **100% attendance is mandatory.**
- Candidates with attendance shortage must **re-book and re-attend the course** in the next available batch with full course fee payment.

Courses of 10 Days or More

Under exceptional circumstances and subject to Institute approval:

- Candidates may compensate for **one (1) day of missed sessions** in the next batch.

Compensation charges:

- **10% of the course fee** per missed theory session
 - **20% of the course fee** per missed practical session
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6. INDOS Number Policy

If the **INDOS Number** application is initiated or generated through JAMS after booking **BST & STSDSD Courses**:

- **No refund will be permitted.**
- The entire course fee shall be **forfeited.**

However, candidates may shift the course to a future batch by paying the applicable shifting charges.

7. Online Payments & Transactions

Payments made through the website are processed via secure payment gateways.

Candidates must ensure the following during payment:

- Do not press the **Back or Refresh** button during transactions.
- The redirection process may take **2–3 minutes**.

All **payment gateway or transaction charges** shall be borne by the candidate.

These charges are **non-refundable**, even in case of refunds or transaction reversals.

8. Communication Policy

When you voluntarily send us electronic communication, we may retain those records for correspondence purposes.

By submitting your contact information (Name, Email, Mobile Number), you authorize Jeyanthinather Academy of Marine Studies to contact you via:

- Phone calls
- SMS
- Email
- WhatsApp

This may include course information, admission updates, and promotional offers, even if your number is registered under **DND (Do Not Disturb)**.

9. Intellectual Property

All content on this website including:

- Logos
- Images
- Course materials
- Text content
- Graphics

are the exclusive intellectual property of Jeyanthinather Academy of Marine Studies.

Unauthorized reproduction, copying, distribution, or modification of website content without written permission is strictly prohibited.

10. Limitation of Liability

The Institute shall not be liable for any loss or damage arising directly or indirectly from:

- Payment gateway errors
 - Transaction authorization failures
 - Internet connectivity issues
 - Technical disruptions beyond the Institute's control.
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11. Policy Changes

Jeyanthinather Academy of Marine Studies reserves the right to modify or update these Terms & Conditions at any time without prior notice.

The updated version will be published on the official website.


12. Contact Information

For any queries related to these Terms & Conditions, please contact:

Admissions Office

Jeyanthinather Academy of Marine Studies

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 admin@jamsmarine.edu.in